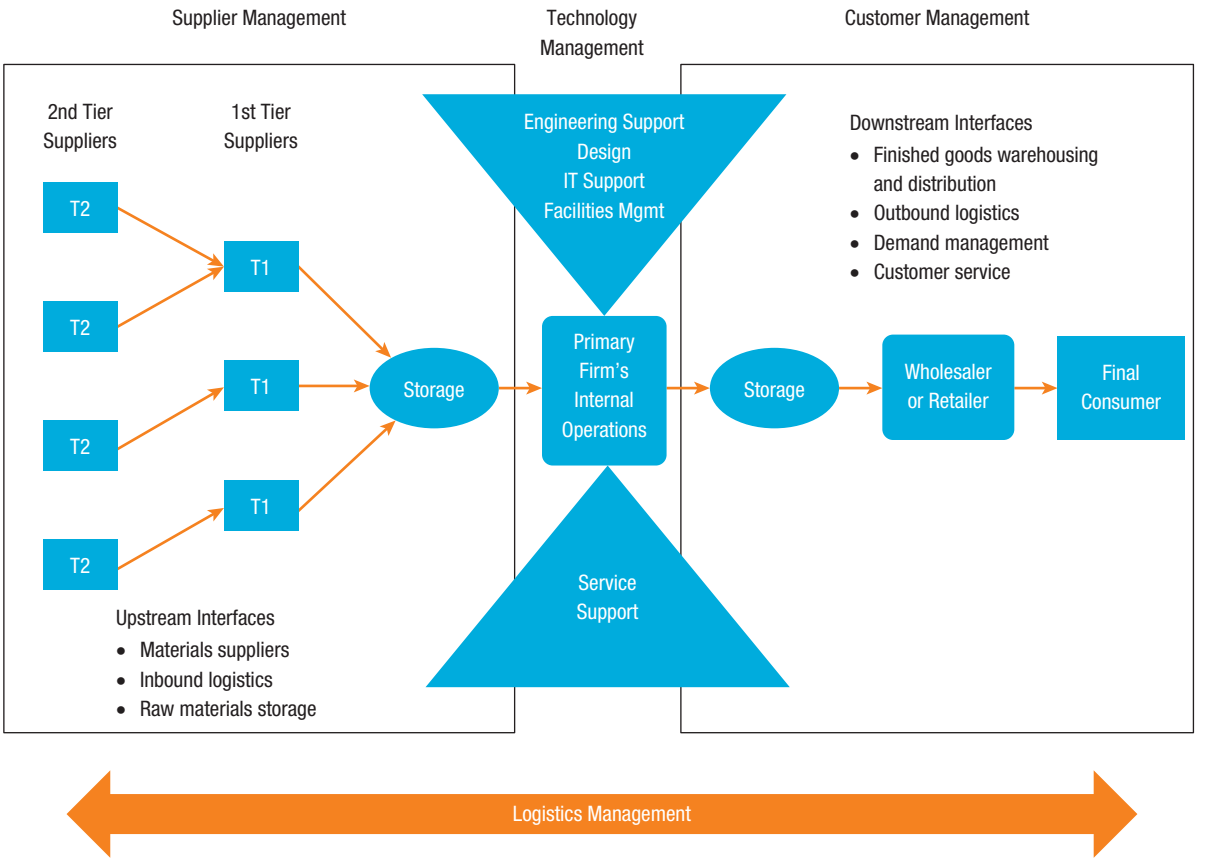FIGURE 1.8: Expanded Supply Chain Model with Operations Interfaces